



Commodity Charge: A charge for the electricity itself, which can be purchased from a licensed retailer or directly from the wholesale market through Standard Supply Service ("SSS") from Milton Hydro. The usage associated with this charge is adjusted by the Adjustment Factor.

Distribution Charges, as regulated by the Ontario Energy Board (OEB), are broken into fixed and variable charges as follows:

SSS Administrative Charge: A charge allowing the distributor to recover administrative costs of providing Standard Supply Service. This monthly charge has been set by the OEB and applies only to SSS customers (those customers that have not contracted with a licensed retailer for the commodity portion of their bill).

Customer Charge: A fixed monthly charge to recover costs such as meter reading, billing and account maintenance.

Distribution Charge: A charge based on your usage to recover the cost of delivering electricity through Milton Hydro's distribution network.

Wholesale Market Charges, as regulated by the OEB, are broken down as follows:

Debt Retirement Charge: The Debt Retirement Charge (DRC) pays down the residual stranded debt of the former Ontario Hydro. The DRC will end once this debt is retired.

Wholesale Market Services: To recover costs charged by the IMO for the operation of the IMO administered market and the operation of the IMO controlled grid. The usage associated with this charge is adjusted by the Adjustment Factor.

Transmission Connection Services: To recover costs associated with connecting Milton Hydro's distribution network to the transmission grid.

Transmission Network Services: To recover costs of transporting electricity from generators, across high voltage lines, to Milton Hydro.

Standard Supply Service - "SSS": Where customers have not chosen to sign a contract with a licensed retailer, Milton Hydro, as required by the OEB, will provide the commodity (electricity).

Weighted Average Price: An average of the hourly market prices over your billing period weighted by your actual or assumed usage profile. Prices will vary each billing period.

Adjustment Factor: A factor to adjust your metered usage to reflect the actual quantity of energy supplied from the IMO controlled grid. This adjustment is only applicable to the Commodity Charge and Wholesale Market Services Charge.

IMO - Independent Electricity Market Operator: The IMO controls the safe and reliable operation of the bulk electrical power system in Ontario. They operate the wholesale electricity "spot market", balancing the supply and demand of electricity.

For more information contact the

Ontario
Energy
Board



toll free at
1-877-632-2727
or visit the following
web sites: www.oeb.gov.on.ca or
www.theimo.com

Milton Hydro Distribution Inc.



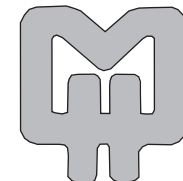
Did You Know?

Ontario's System-Wide Electricity Supply Mix	
Electricity Sources	System-Wide Electricity Supply Mix (2000)
Water Power	26%
Alternative Power Sources	1%
Nuclear Energy	37%
Natural Gas	7%
Coal or Oil	29%

The sources of this data are Statistics Canada Catalogue No. 57-003-XPB for 2000 and the Ministry of Energy, Science and Technology.

Electricity Rates

effective May 1, 2002



P.O. Box 189, 55 Thompson Road South
Milton, Ontario, L9T 4N9
tel: 905-876-4611 fax: 905-876-2044
email: customerservice@miltonhydro.com
www.miltonhydro.com

RESIDENTIAL
(including Interval
Metered Customers)



Commodity Charge:
See Glossary for definition.
Distribution Charges:
SSS Administrative Charge \$0.25/month
(applicable to SSS customers only)
Customer Charge \$16.14/month
Distribution Charge \$0.0111/kWh
Wholesale Market Charges:
Debt Retirement Charge \$0.0070/kWh
Wholesale Market Services \$0.0062/kWh
Transmission Connection Services \$0.0050/kWh
Transmission Network Services \$0.0057/kWh

SENTINEL LIGHTS

Commodity Charge:
See Glossary for definition.
Distribution Charges:
SSS Administrative Charge \$0.25/connection per mth
(applicable to SSS customers only)
Connection Charge \$0.51/connection per month
Distribution Charge \$2.5406/Max kW
Wholesale Market Charges:
Debt Retirement Charge \$0.0070/kWh
Wholesale Market Services \$0.0062/kWh
Transmission Connection Services \$1.4113/Max kW
Transmission Network Services \$1.6083/Max kW

visit us online @
www.miltonhydro.com



STREET LIGHTS

Commodity Charge:
See Glossary for definition.
Distribution Charges:
SSS Administrative Charge \$0.25/per month
(applicable to SSS customers only)
Connection Charge \$0.19/connection per month
Distribution Charge \$0.6029/Max kW
Wholesale Market Charges:
Debt Retirement Charge \$0.0070/kWh
Wholesale Market Services \$0.0062/kWh
Transmission Connection Services \$1.3824/Max kW
Transmission Network Services \$1.6002/Peak kW*

* Peak period defined as between 7 AM and 7 PM (local time) on weekdays that are not statutory holidays. Interval metered Maximum and Peak demand determinants are the average clock hour demands. Non interval metered demand determinants are approximately the 15 minute average demands.

GENERAL SERVICE
Monthly Demand of 50 kW or Less
(incl. unmetered scattered loads)



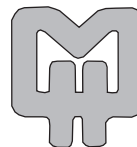
Commodity Charge:
See Glossary for definition.
Distribution Charges:
SSS Administrative Charge \$0.25/month
(applicable to SSS customers only)
Customer Charge \$17.66/month
Distribution Charge \$0.0152/kWh
Wholesale Market Charges:
Debt Retirement Charge \$0.0070/kWh
Wholesale Market Services \$0.0062/kWh
Transmission Connection Services \$0.0045/kWh
Transmission Network Services \$0.0052/kWh

GENERAL SERVICE
More Than 50 kW Demand Monthly and
Up to 1000 kW

Interval Metered

Commodity Charge: See Glossary for definition.
Distribution Charges:
SSS Administrative Charge \$0.25/month
(applicable to SSS customers only)
Customer Charge \$83.67/month
Distribution Charge \$2.3712/Max kW
Transformer Allowance \$0.60/Max kW
Minimum Distribution Charge \$0.60/Max kW
(in previous 11 months)

Wholesale Market Charges:
Debt Retirement Charge \$0.0070/kWh
Wholesale Market Services \$0.0062/kWh
Transmission Connection Services \$2.0552/Max kW
Transmission Network Services \$2.3626/Peak kW *



Security deposit may be required.
Security Deposit Policy available upon request.

GENERAL SERVICE
More Than 1000 kW Demand monthly and
Up to 5000 kW - Interval Metered

Commodity Charge:
See Glossary for definition.
Distribution Charges:
SSS Administrative Charge \$0.25/month
(applicable to SSS customers only)
Customer Charge \$1,120.35/month
Distribution Charge \$2.9438/Max kW
Transformer Allowance \$0.60/Max kW
Minimum Distribution Charge \$0.60/Max kW
(in previous 11 mths)
Wholesale Market Charges:
Debt Retirement Charge \$0.0070/kWh
Wholesale Market Services \$0.0062/kWh
Transmission Connection Services \$2.0215/Max kW
Transmission Network Services \$2.3238/Peak kW *

GENERAL SERVICE
More Than 5000 kW Demand Monthly
- Interval Metered

Commodity Charge:
See Glossary for definition.
Distribution Charges:
SSS Administrative Charge \$0.25/month
(applicable to SSS customers only)
Customer Charge \$4,744.42/month
Distribution Charge \$2.4888/Max kW
Transformer Allowance \$0.60/Max kW
Minimum Distribution Charge \$0.60/Max kW
(in previous 11 mths)

Wholesale Market Charges:
Debt Retirement Charge \$0.0070/kWh
Wholesale Market Services \$0.0062/kWh
Transmission Connection Services \$2.2608/Max kW
Transmission Network Services \$2.5164/Peak kW *

Miscellaneous Charges

Returned Cheque \$9.00
Account Set-up \$25.00
Arrears Certificate \$10.70
Collection of Account \$9.00
Reconnection Charge *(if disconnected for non-payment)*
During business hours \$20.00
Outside business hours \$50.00
Off Cycle Meter Read \$10.00
(excluding - final reads)
Interval/Remote Metering \$ 5.50 per month

All rates are subject to a 1.5% Interest Charge.
(1.5% after due date and 1.5% per month thereafter)