

Residential - Standard

Customer Charge \$16.14 / month
 Distribution Charge \$0.0111 / kWh
 The local distribution portion covers the costs associated with Milton Hydro Distribution Inc.'s administration, metering, the cost of running the wires to your household and staff and equipment needed to keep them operating.
 Energy/Transmission Charges \$0.0664 / kWh
 This charge includes two components:
 Energy Charge: the charge for the actual electricity you use.
 Transmission Charge: the charge to bring the electricity over high voltage wires across the province.
 OPGI Cost of Power Increase \$0.00735 / kWh

Note: When the electricity market opens to competition in the future, the Energy/Transmission Charge will be shown separately or "unbundled". The "Energy" or actual electricity you use, will be the ONLY portion of your bill subject to competition.

Residential - Optional Time of Use

(Time of use rates* will be discontinued on market opening and are only available to customers who subscribed to this service as of March 1, 2001).

Customer Charge \$16.14 / month
 Distribution Charge \$0.0111 / kWh
 Energy/Transmission Charges
 Peak Energy Charge:
 Winter: \$0.1139 / kWh
 Summer: \$0.0882 / kWh
 Off Peak Energy Charge:
 Winter: \$0.0342 / kWh
 Summer: \$0.0234 / kWh
 OPGI Cost of Power Increase..... \$0.00735 / kWh

Sentinel Lights (time of use)

Connection Charge ... \$0.51 / connection per month
 Distribution Charge \$2.5406 / Max kW
 Energy/Transmission Charges
 Winter: \$31.90 / Max kW
 Summer: \$12.02 / Max kW

Rate Information

OPGI Cost of Power Increase: the OPGI (formerly Ontario Hydro) received authorization from the OEB to increase the wholesale price of energy effective June 1, 2001. The increase is used to pay down the debt of the former Ontario Hydro.
 *TIME PERIODS FOR TIME OF USE RATES (LOCAL TIME)
 WINTER: All hours, October 1 through March 31. SUMMER: All hours, April 1 through September 30. PEAK: 0700 to 2300 hours local time Monday to Friday inclusive, except for public holidays. OFF PEAK: All other hours.

Miscellaneous Residential Charges

Returned Cheque Charge \$9.00
 Account Set-up Charge \$25.00
 Arrears Certificate Charge \$10.70
 Collection of Account Charge \$9.00
 Reconnection Charge (if disconnected for non-payment)
 During business hours \$20.00
 Outside business hours \$50.00
 Off Cycle Meter Read
 (Excluding - final reads) \$10.00
 Optional Interval/Time
 of Use Meter Charge \$ 5.50 per month

All rates are subject to a 1.5% Interest Charge.
 (1.5% after due date and 1.5% per month thereafter)

Why Have Rates I Increased?



Milton Hydro Distribution Inc. has received authorization from the Ontario Energy Board to increase its residential distribution rates.

For residential customers consuming 1,000 kWh per month, the increase in your total cost will be 9.6% or \$8.88 per month.

In Ontario's new electricity market, local electrical distribution utilities are now to be run as commercial companies. This rate increase is needed to partially cover the new financing costs Milton Hydro Distribution Inc. incurs as a commercial business and to cover payments in lieu of Income Tax which commenced October 1, 2001.

The Ontario Energy Board regulates the rates that have changed. The Ontario Energy Board has approved the phase in of the distribution rate increase over a three year period. The rates printed in this publication represent the distribution rate increase relating to the second year of the rate mitigation plan.

Rate Transition

The first bill you receive after the above rates take effect may include charges incurred prior to the date of the change. Charges incurred prior to the rate change will be billed at the old rates, and the balance of your charges will be billed at the new rates.



A Simplified Look at the Competitive Energy Market.

What do I have to do ... and what will it mean to me?

The Ontario Government has announced that the market will open on May 1, 2002. This will open up one part of your electrical bill (the "energy charge") to competition.

You have two choices:

Choice 1: You can choose to buy your energy from any number of "energy marketers" (also called retailers or resellers). These companies may offer you the opportunity to buy electricity at a "fixed rate" by signing a contract for an extended period of time. At this point, no one knows for sure what the market prices for electricity will be. This contract could protect you from market price increases during the term of the contract or conversely, you may pay more if market prices go down. Remember it is a legal contract. Make sure you understand all of the terms before signing.

Choice 2: You can choose to wait and see. If you don't do anything, you will receive energy from Milton Hydro Distribution Inc. at the market price. During the first year after market opening the Ontario Energy Board has forecasted market prices will average around 4.3 cents a kWh (excluding any rebates).

For more information contact the Ontario Energy Board toll free at 1-877-632-2727 or visit their web site www.oeb.gov.on.ca



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2002



Residential Electricity Rates



effective March 1, 2002



Milton Hydro Distribution Inc.