

Take Charge

Your New Electricity Prices

(Regulated Price Plan - RPP)

Starting November 1, 2011 the

Ontario Energy Board has set new electricity prices.

Time-of-use (TOU) Prices

- On-peak price = 10.8 cents per kilowatt hour (kWh)
- Mid-peak price = 9.2 cents per kilowatt hour (kWh)
- Off-peak price = 6.2 cents per kilowatt hour (kWh)

Unmetered and Scattered Load

- 7.1 cents per kilowatt hour (kWh) for electricity use up to and including 750 kWh per month
- 8.3 cents per kWh for electricity use above 750 kWh per month

These are the prices that appear on the electricity line of your bill. They do not include other charges on your total bill, like delivery.

Find out more about your electricity bill

Learn more about the different lines on your bill and estimate your monthly electricity bill using the OEB's online calculator.

www.ontarioenergyboard.ca

Signed a retail electricity contract?

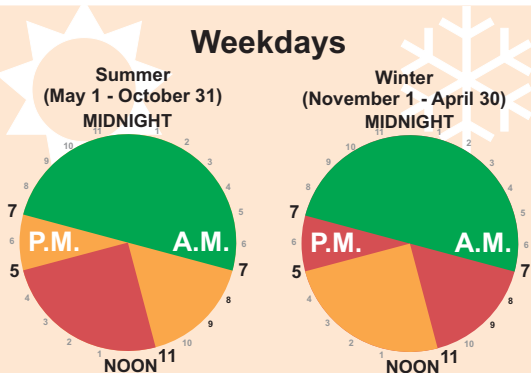
If you signed a contract with an electricity retailer, you pay the agreed-upon contract price (not tiered or TOU prices set under the OEB's Regulated Price Plan). Check out the OEB website for more information about retail contracts.

Switch to Winter Time-of-use Hours

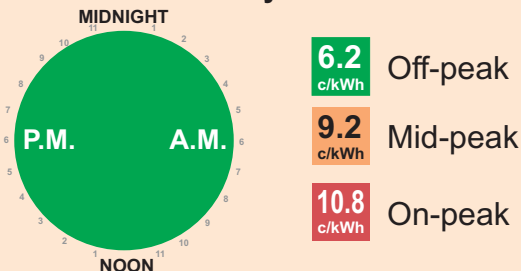
Switch to Winter Time-of-use Hours

Starting November 1, weekday time-of-use periods for on-peak and mid-peak switch to the winter schedule as indicated below. The off-peak TOU period remains the same – from 7:00 a.m. to 7:00 p.m. Weekends and holidays are always entirely at the off-peak price.

Weekdays



Weekends & Holidays



Visit www.ontarioenergyboard.ca

for information on a range of energy topics
or

Contact the Consumer Relations Centre
(Open Monday to Friday, 8:30 a.m. until 5 p.m.)

1-877-632-2727 (toll free within Ontario)

416-314-2455 (within the GTA or outside Ontario)

consumerrelations@ontarioenergyboard.ca